

Activity Announcement

Pharmacy Informatics Certificate

Release Date: January 30, 2019

Expiration Date: January 30, 2022

Activity Type: Knowledge-based

Accreditation for Pharmacists and Pharmacy Technicians



The American Society of Health-System Pharmacists is accredited by the Accreditation Council for Pharmacy Education as a provider of continuing pharmacy education.

Target Audience

This program is intended for pharmacists and pharmacy technicians who are informaticists or interested in becoming a pharmacy informaticist.

Learning Objectives and Schedule of Activities

Activity CE Information	Title, Description, and Learning Objectives
<p>ACPE #: 0204-0000-19-715-H04-P 0204-0000-19-715-H04-T</p> <p>CE Hours: 1.00 Activity Type: Knowledge</p>	<p>Title: Production Support: Managing Requests and Resolving Incidents</p> <p>This activity discusses the importance of efficient technology support by team members to optimize technology and ultimately improve acceptance from all members of the healthcare team.</p> <p>Learning Objectives:</p> <ul style="list-style-type: none"> • Match important testing types to specific testing purposes. • Summarize options for handling formulary preferred product changes. • List the considerations when determining batch production times. • Describe the appropriate times to contact a customer during problem resolution.

Disclosures

In accordance with the ACPE's and ACCME's Standards for Commercial Support, all those in a position to control the content of an educational activity is required to disclose to the accredited provider their relevant financial relationships. *An individual has a **relevant financial relationship** if he or she (or spouse/domestic partner) has a financial relationship in any amount occurring in the last 12 months with a commercial interest whose products or services are discussed in the activity content over which the individual has control.* In accordance with these Standards, all potential conflicts of interest have been resolved.

As defined by ACCME, a **commercial interest** is any entity producing, marketing, re-selling, or distributing health care goods or services consumed by, or used on, patients. The Standards for Commercial Support do not consider providers of clinical service directly to patients to be commercial interests.

- All planners, presenters, reviewers, and ASHP staff report no financial relationships relevant to this activity.

Methods and CE Requirements

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This online activity consists of a combined total of 20 learning modules. Pharmacists and pharmacy technicians are eligible to receive a total of 21.00 hours of continuing education credit by completing all 20 modules within this certificate program.

Participants must participate in the entire activity, complete the evaluation and all required components to claim continuing pharmacy education credit online at ASHP eLearning Portal. Follow the prompts to claim credit and view your statement of credit within 60 days after completing the activity.

Important Note – ACPE 60 Day Deadline:

Per ACPE requirements, CPE credit must be claimed within 60 days of being earned – no exceptions! To verify that you have completed the required steps and to ensure your credits have been reported to CPE Monitor, we encourage you to check your NABP eProfile account to validate your credits were transferred successfully before the ACPE 60-day deadline. After the 60 day deadline, ASHP will no longer be able to award credit for this activity.

System Technical Requirements

System Requirements Courses and learning activities are delivered via your Web browser and Acrobat PDF. Users should have a basic comfort level using a computer and navigating web sites.

View the [minimum technical and system requirements](#) for learning activities.