

## Stepping up and Stepping In: How Pharmacy Technicians Expanded Their Roles During COVID-19

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**ACPE Activity Number:** 0204-0000-20-433-H04-T

**Activity Date:** 7/23/2020

**Release Date:** 7/23/2020

**Expiration Date:** 7/23/2023

**Activity Type:** Knowledge-based

**CE Credits:** 1.0

**Activity Fee:** Exclusively for subscribers of PharmacyTechCE and ASHP pharmacy technician members.

**Target Audience:** This activity was planned to meet the educational needs of pharmacy technicians as their practice changes and evolves due to the demands on all healthcare providers during the COVID-19 pandemic.

### Accreditation for Pharmacy Technicians

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The American Society of Health-System Pharmacists is accredited by the Accreditation Council for Pharmacy Education as a provider of continuing pharmacy education.

### Activity Overview

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The contributions of pharmacy technicians to the healthcare team have been expanding at an amazing pace. Due to the COVID-19 pandemic, the scope of pharmacy technicians' current practice has adjusted to perform at even higher levels than before. Pharmacy technicians who attend this webinar will learn of background knowledge and changes required in their practices to continue their ability to improve the overall delivery of pharmaceutical care.

### Learning Objectives

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After participating in this CPE activity, participants should be able to:

- Describe expanded roles pharmacy technicians have played to support the health-system during the COVID-19 pandemic.
- Identify challenges pharmacy technicians may face providing services during the pandemic.
- Discuss strategies for expanded roles of pharmacy technicians to continue to improve care delivery beyond the pandemic.

### Faculty Information

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**Rafael Roman, BA, CPhT**

Training Coordinator, Pharmacy Tech Operations  
Memorial Sloan Kettering Cancer Center  
New York, New York

Rafael Roman, BA, CPhT, is Training Coordinator for Pharmacy Tech Operations at Memorial Sloan Kettering Cancer Center in New York, New York.

Mr. Roman earned his Bachelor of Arts degree from the City University of New York: City College and is a Certified Pharmacy Technician. At Memorial Sloan Kettering Cancer Center, he serves as a member of the Training and Education team to provide pharmacy onboarding and training for new pharmacists and pharmacy technicians.

Mr. Roman has had extensive experience working for other major hospitals systems such as New York- Presbyterian/Weill Cornell Medical Center and major retail pharmacies such as Walgreen’s and Eckerd (now Rite Aid).

## Disclosures

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Planners, presenters, reviewers, ASHP staff, and others with an opportunity to control CE content are required to disclose relevant financial relationships with ACCME-defined commercial interests. All actual conflicts of interest have been resolved prior to the continuing education activity taking place. ASHP will disclose financial relationship information prior to the beginning of the activity.

A relevant financial relationship is defined as a financial relationship between an individual (or spouse/partner) in control of content and a commercial interest, in any amount, in the past 12 months, and products and/or services of the commercial interest (with which they have the financial relationship) are related to the continuing education activity.

An ACCME-defined commercial interest is any entity producing, marketing re-selling, or distributing healthcare goods or services consumed by, or used on, patients. The ACCME does not consider providers of clinical service directly to patients to be commercial interests—unless the provider of clinical service is owned, or controlled by, an ACCME-defined commercial interest.

- In this activity, no persons associated with this activity have disclosed any relevant financial relationships.

## Methods and CE Requirements

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### Enduring Activity

This online activity features slide presentations, active learning, an assessment, and evaluation. Participants should claim CE credit for this home-study educational activity only if they have not claimed credit for the live activity. Participants must view the entire presentation, take the activity assessment (a minimum score of 70% is required), and complete the course evaluation to receive CE credit.

### Important Note – ACPE 60 Day Deadline:

Per ACPE requirements, CPE credit must be claimed within 60 days of being earned – no exceptions!

To verify that you have completed the required steps and to ensure your credits have been reported to CPE Monitor, we encourage you to check your NABP eProfile account to validate your credits were transferred successfully before the ACPE 60-day deadline. After the 60 day deadline, ASHP will no longer be able to award credit for this activity.

## System Technical Requirements

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Home study: [Home Study Technical Requirements](#)